



## Ability CCS

ERP, OMS, WMS, POS, CRM, and More

**Ability CCS** is cloud-based software rooted in traditional direct commerce catalog automation and blended with modern-day advanced technology innovations. Developed by direct commerce industry veterans, CCS has industry best practices built-in to streamline your operations, simplify 3rd party software interoperability and handle the entire lifecycle of your orders—acting as the heartbeat of your business.

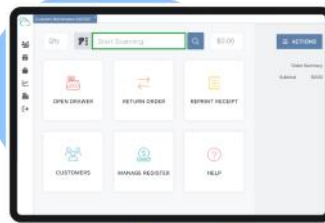
At Ability Commerce, we are experts in direct commerce automation and have extensive experience in migrating smaller to mid-sized retailers from legacy systems to our modern cloud platform. Choose the partner that “speaks” your language and is fully invested in your success!



WAREHOUSE MANAGEMENT



INVENTORY MANAGEMENT



POINT OF SALE (POS)



CRM

### KEY BENEFITS

- ✓ Easy import of Fixed Length, Comma-Delimited (CSV), Tab-Delimited files, and ODBC with CCS data import map utility
- ✓ Customer service module (change orders, process credit cards, order processing buckets)
- ✓ Real-time inventory visibility with overridable hard allocation
- ✓ Flexible inventory storage for fast location tracking
- ✓ Physical inventory management automation
- ✓ Integrated warehouse management with RF technology
- ✓ Point of Sale (POS)
- ✓ Source code customer tracking
- ✓ Offer pricing
- ✓ Personalized items, kits, styles, and user defined fields
- ✓ Integrated, secure payment processing
- ✓ Tax automation using TaxCloud
- ✓ BigCommerce Connector, Shopify coming soon
- ✓ Open APIs

## CUSTOMER SERVICE MODULE

Easily access and perform needed functions to seamlessly handle your customer service transactions. Change orders, process credit cards, returns and refunds, access order processing buckets, stackable fraud criteria order holds and real-time order history, upsell/cross-sell , and more—all within a browser-based UI.

## REAL-TIME INVENTORY VISIBILITY AND INVENTORY MANAGEMENT AUTOMATION

Real-time Inventory visibility with hard allocation allow you to never miss a sale opportunity nor disappoint a customer due to not knowing what's really on-hand. Inventory is committed immediately when the order is placed, so you don't sell the same item twice. Have complete control over your inventory with flexible storage, easy purchasing, item creation, item personalization, vendor management, and PO reconciliation. Access vital item information - including Quantities Available, Product Group, Retail Price, UPC, and more - all in one place!

## WAREHOUSE MANAGEMENT WITH RF (RADIO FREQUENCY)

Integrated warehouse management allows for inventory receiving, stock movements, stock adjustments, picking, cycle counts, as well as integration with the 3PL of your choice and Radio Frequency (RF) for streamlined warehouse operations.

## SOURCE CODE CUSTOMER TRACKING

Curve based source codes are attached to campaigns, and they determine what pricing schedule a customer can receive. Campaign management allows user to define key elements concerning tracking and the duration of a campaign. Campaigns can also be tied to individual price lists for specialized, targeted

promotions. Create and maintain source codes to track with ease across all of your marketing channels.

## OFFER PRICING

With price lists in CCS, you can control the pricing of SKUs on a large scale for a particular sector of customers, or for a particular promotion. Quantity pricing tiers and group codes are also possible, allowing customers to receive discounts for purchasing a certain number of items within a designated group.

## POINT OF SALE (POS)

A built-in POS module offers browser-based user interface streamlining in-store and counter sales for quick check-out. Access from a register or mobile POS for remote selling to service your customers wherever they are. CCS POS functionality also includes single and multi-store capability, connectivity to barcode scanners, receipt printers, credit card EMV, and Buy Online, Pick Up In-Store (BOPIS) capability.

## PCI SSF REQUIREMENTS WITH SECURE PAYMENT PROCESSING

CCS, validated by a QSA per new PCI SSF requirements, offers unlimited payment types and methods (including integration to PayPal), and easy payment processing. Your data is protected by way of permissioned data access with multi-factor authentication, data encryption, secure payment processing, and cloud hosting in state-of-the-art data centers.

## FINANCIALS

- Internal AR capabilities, accounts receivable and aging processes
- GL and AP transactions seamlessly integrated to your financials app of choice
- Refund check/credit slip over-payment processing
- Invoice Approval integrated with CCS OMS Receiving