

Ability CCS Azure Marketplace App Installation Guide

When installing Ability CCS you will get both a web application and a windows application.

The below instructions will guide you through the installation process.

- 1) Verify Project Details
 - a) Enter/choose Subscription, Resource Group, and Region

Basics Personal Info Setti	ngs Review + create	
Project details		
Select the subscription to manage manage all your resources.	deployed resources and costs. Use resource groups like folders to	organize and
Subscription * ①	Ability Commerce Dev Subscription - CSP	~
Resource group * 🕢	DEVResourcegroup	(Q)
	Create new	
Instance details		

Enter Application Name

c) Verify Managed Resource Group



2) Select "Next: Personal Info"



a) Enter Personal Information.

i) This information is attached to the license information for the application.

CONFIDENTIAL and proprietary, Copyright © 2005-2023. Ability Commerce, Inc. All rights reserved.

ii) The email entered here will be used to create the first CCS User. iii) Phone number requires +1

Basics Personal Info Settings	Review + create
Name * 🕣	
Email * 🕕	
Phone * ①	
Company Name * ①	
Address Line 1 * ①	
Address Line 2 ①	
City * ①	I
State * 🕕	
Zip Code * (i)	

3) Select "Next: Settings"



Note: Passwords must be 12 characters long.

- a) Create name for Backoffice Virtual Machine (i.e. CCSBackoffice, VMCCSBackoffice)
- b) Create Name and Password for Admin User
- c) Create a second account name and password for a CCS User
 - i) This User name needs to match the beginning of the email address entered in Personal Info section.
 (i.e. Email <u>test123@test.com</u>, User Name test123)
 ii) The Password entered will be the

initial Password for both the Web and Windows application.

d) User name and Passwords created must be remembered for use later

Basics	Personal Info	Settings	Review + create
Back office	e VM name * 🕕		[]
Admin acc	ount name * 🛈		
Admin acc	ount password *	0	
Confirm ad	dmin account pas	ssword * 🛈	
User accou	unt name * 🛈		
User accou	unt password * (D	
Confirm us	ser account passv	vord * 🕕	

4) Select "Review + create"

Next : Review + create >

5) Agree to terms and conditions

CONFIDENTIAL and proprietary, Copyright © 2005-2023. Ability Commerce, Inc. All rights reserved.

a) The app will be validated (See Green "Validation Passed" bar across top of screen)



6) Select "Create".



- a) Note: This button is not available until you agree to terms and conditions.
- b) Now the deployment for CCS is in progress. This could take up to 30 minutes for the deployment to be completed.

***	Deployment is in progress
ability	Deployment name: abilitycommerce1600202980247.abilitycommer Subscription: Ability Commerce Dev Subscription - CSP Resource group: DEVResourcegroup

c) When the deployment is successful you will receive a "Your deployment is complete" message.

Ø	Your deployment is complete	
ability	Deployment name: abilitycommerce1600202980247.abilitycommer Subscription: Ability Commerce Dev Subscription - CSP Resource group: DEVResourcegroup	Start time: 1/31/2023, 2:13:09 PM Correlation ID: a86abab6-e6b1-4b32-96ad-ed71042664cb
\vee	Deployment details	
~	Next steps	
	Go to resource	

7) Select "Go to resource"



8) Select the link for "Managed resource group"

∧ Essentials			
Resource group	p : <u>DEVResourcegroup</u>	Managed resource grou	p : mrg-abilitycommerce ccsr-20230131140717
Location	: East US	Support name	: Support
Subscription	: Ability Commerce Dev Subscription - CSP	Support email	: support@abilitycommerce.com
Subscription ID	217082fd-a3b1-4180-bd33-c284a29f51e8	Support phone	: 561-437-2662
		Support link	: https://abilitycommerce.com/contact-us/

CONFIDENTIAL and proprietary, Copyright © 2005-2023. Ability Commerce, Inc. All rights reserved.

9) Scroll down your resource list. Select the resource associated with the "App Service" Type.

∧ Essentials			JSON View
Subscription (move) : Ability Commerce Dev Subscription - CSP	Deployments : 17 Succeeded		
Subscription ID : 217082fd-a3b1-4180-bd33-c284a29f51e8	Location : East US		
Tags (edit) : Click here to add tags			
Resources Recommendations			
Filter for any field			
Showing 1 to 38 of 38 records. Show hidden types ①		No grouping 🗸 🖓	I≣ List view →
Name 🗘	Type †4	Location 14	
Ccsbackoffice01-datadisk1	Disk	East US	
Cosbackoffice01-nic	NetsQrk Interface	East US	
C Cosbackoffice01-pip	Public IP address	East US	
Second Se	Disk	East US	
State Costackoffice01_DataDisk_1	Disk	East US	
Cosbsypg6iaw63o2	SQL server	East US	
Coscloud-bs/pg6iaw6302	App Service	East US	
	Application Insights	East US	
🔲 🧬 ccscloud-bsvpg6iaw6302-aila	Log Analytics workspace	East US	
🔲 💺 ccscloud-bsvpg6iaw63o2-plan	App Service plan	East US	
CCSDB (ccsbsvpg6iaw63o2/CCSD8)	SQL database	East US	
	A	P. 4110	

10) The URL for your Web Application (Customer Service CCS) will be listed on the top right.

Resource group (move	: mrg-abilitycommerce_ccsr-20230131140717	URL	: https://ccscloud-bsvpg6iaw63o2.azurewebsites.net
Status	: Running	App Service Plan	: ccscloud-bsvpg6iaw63o2-plan (S1: 1)
Location (move)	: East US	Operating System	: Windows
Subscription (move)	: Ability Commerce Dev Subscription - CSP	Health Check	: Not Configured
Subscription ID	: 217082fd-a3b1-4180-bd33-c284a29f51e8		
Subscription ID	: 217082fd-a3b1-4180-bd33-c284a29f51e8		

- a) User Name for Web application is the email address entered in "Personal Info" section.
- b) Password is the non-admin Password created in Step 3. The system will prompt you to update this the first time you sign in.
- c) You must sign into the Web application before you sign into the windows application.
- 11) Select your Resource Group again. Example:



12) Scroll down your resource list. Select the resource associated with the "Front End and CDN profiles" Type.

			JSON View
Subscription (move) : Ability Commerce Dev Subscription - CSP	Deployments : 17 Succeeded		
Subscription ID : 217082fd+a3b1+4180-bd33+c284a29f51e8	Location : East US		
Tags (cdit) : Click here to add tags			
Resources Recommendations			
Filter for any field Type equals all \times Location equals all \times $^{+}\!$			
Showing 1 to 38 of 38 records.		No grouping V III List vi	iew 🗸
Name †	Type 🛧	Location \uparrow_{\downarrow}	
🖸 🔕 ccscloud-bsypg6iaw63o2	App Service	East US	
Ccscloud-bsvpg6iaw63o2-ai	Application insights	East US	
Coscloud-bsvpg6iaw63o2-aila	Log Analytics workspace	East US	
🔲 👗 ccscloud-bsvpg6iaw63o2-plan	App Service plan	East US	
CCSDB (ccsbsvpg5iaw63o2/CCSDB)	SQL database	East US	
Costrgbsvpg6iav63o2	Storage account	East US	
CheckVersion (ccs-update-bsvpg6iaw63o2/CheckVersion)	Runbook	East US	
classicapp-fd	Front Door and CDN profiles	Global	
🗌 🔮 ClassicAppBackupAndUpdate (ccs-update-bsvpg6law63o2/ClassicAppBackupAndUpdate)	Runbook	East US	
🔲 🥩 ClassicAppRestore (ccs-update-bs/pg6iaw63o2/ClassicAppRestore)	Runbook	East US	
🔲 😻 DatabaseBackup (ccs-update-bsvpg5iaw63o2/DatabaseBackup)	Runbook	East US	

13) The Windows Application URL (Backoffice CCS) will be listed under "Endpoint hostname".

Resource group (move) : j	mrg-abilitycommerce	ccsr-20230131140717			Name :	: classicapp-fd
Status : /	Active				Pricing Tier	: Azure Front Door Standard
.ocation : (Global				Front Door ID	: b35d2e93-9878-45a8-b1df-383bd17823
Subscription (move) :	Ability Commerce De	v Subscription - CSP			Origin response timeout :	: 60 Seconds
Subscription ID : 2	217082fd-a3b1-4180	+bd33+c284a29f51e8				
Tags (edit) :	Customer : ccs31	Environment : Trial	Projectversion : 6.0.0.*	18		
Endpoints		s31-ability-ccs-n6n0b3b	shazdudzek z01 azurefd	net ID	🗮 Custom domains	
Endpoints Endpoint hostname	دد ©	s31-ability-ccs-g6g0b3b Provision succeeded Enabled	bhazdudzck.z01.azurefd.	unet 🖸	Custom domains	
Endpoints Endpoint hostname	00 00 00	s31-ability-ccs-g6g0b3b Provision succeeded Enabled	bhazdudzck:z01.azurefd.	unet lΩ l⊋	Custom domains	default-route
Endpoints Endpoint hostname	∞ © ©	s31-ability-ccs-g6g0b3b Provision succeeded Enabled	bhazdudzck.z01.azurefd.	unet lΩ }	Custom domains	default-route of rovision succeeded
Endpoints Endpoint hostname	0 0 0	s31-ability-ccs-g6g0b3b Provision succeeded Enabled	bhazdudzck:z01.azurefd.	inet D	Custom domains Routes Route name (ccs31-ability-ccs- g6g0b3bhazdudzck.201.azure	default-route ♀ Provision succeeded fd.net) ♀ Enabled
Endpoints Endpoint hostname Security policy Origin groups	0 0 0	s31-ability-ccs-g6g0b3b Provision succeeded Enabled	bhazdudzck.z01.azurefd.	net D	Custom domains Routes Route name (co31-ability-cos- g6g0b3bhazdudzck.z01 azure	default-route Provision succeeded fd.net) Enabled
Endpoints Endpoint hostname Security policy Origin groups Origin groups Origin group name	cc © © de	531-ability-ccs-g6g0b32 Provision succeeded Enabled fault-origin-group	bhazdudzck z01.azurefd.	unet [[]] Lij	Custom domains Routes Route name (co31-ability-ccc- g6g0b3bhazdudzck:201 azure	default-route

- a) You will first log into a Remote desktop. The Username is the non-Admin Username created in Step 3 (*should be the beginning of the email).
- b) Password will be the non-admin Password created in Step 3.
- c) You will then be prompted to log in to the CCS windows application.
- d) The Username will be the email address used to log into the web application.
- e) The Password will be the updated password from your initial log into the web application in Step 10.

Using this <u>self-guided training</u> you will learn how Ability CCS can meet your needs.